

HOPKINS HOUSE

A Learning Center for Children, Youth, and Families
Celebrating 77 Years

Innovative Preschool Academy
200 Fairbrook Drive Suite 103
Herndon, VA 20170
Telephone: (571) 441-40971

March 2, 2017

Dear Parents of Innovative Preschool Academy Young Scholars:

Thank you for your participation and completion of the “Preschool Parent Satisfaction Survey” for 2017. Through this survey, we gain very valuable insight into the strengths of our program as well as areas in need of improvement. We take the time to read and process all of the individual responses.

We are delighted and excited to learn that the majority of our families expressed satisfaction with the care their children receive and the learning opportunities provided at Innovative Preschool Academy, as well as satisfaction with our staff. This is excellent news.

Through this letter, our aim is to address concerns and provide the path of our improvement for the following year.

General appearance and cleanliness

Over this past year, the Academy has had a change in the cleaning staff. This change was made largely due to the unsatisfactory performance of the prior cleaning service. The cleanliness of the center is of the utmost importance to ensure a healthy and comfortable environment for our children to learn and play. We have changed the cleaning service and fully expect the difference to show.

Staff turnover and retention

Over the past year, the Innovative Preschool Academy has seen its fair share of administrative departures. The former Principal retired, and our Business Officer and Assistant Principal have relocated to the Hopkins House Central Office. We have had several teachers leave as well and, sadly, at times, we may not be provided with much notice prior to their departure. However, the shifting around of support and administrative staff within Hopkins House is complete at this time and you may look forward to working with the same core of terrific staff you have come to know over the past year. We strive to maintain consistency when we do lose staff and strive to keep you aware of the changes that will affect your child’s classroom. As we move forward, we will

continue to keep our communication with parents strong and any disruption due to staff changes at a minimum, if at all.

Overall satisfaction

Sixty percent of the survey responders rated their satisfaction with the academy as “excellent”. We are thrilled by this and humbled. The remaining 40% rated their satisfaction as “good” which may be enough for some schools but at the Innovative Preschool Academy, we pledge to continue improving until we can have all our families rate our performance as “excellent”. Over the past year, we have worked hard to provide the quality care your child deserves. Achieving NAEYC accreditation, obtaining Level III Virginia Quality status, implementing Creative Curriculum in all classrooms with Teaching Strategies Gold plus assessment, and partnering with Fairfax County to become part of the Virginia Preschool Initiative are all just the beginning of great things the Innovative Preschool Academy will be continuing to achieve as we grow.

We sincerely thank you for the opportunity to be part of your child’s early childhood development and look forward to making the next year excellent..

Sincerely, .



Kae Bieber
Principal