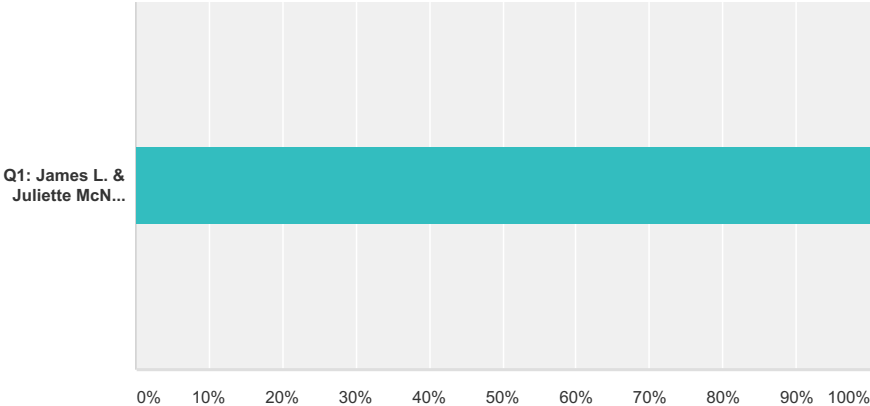


HOPKINS HOUSE PRESCHOOL ACADEMY SATISFACTION SURVEY

Q1 In which of Hopkins House's preschool academies is your child enrolled?

Answered: 48 Skipped: 0



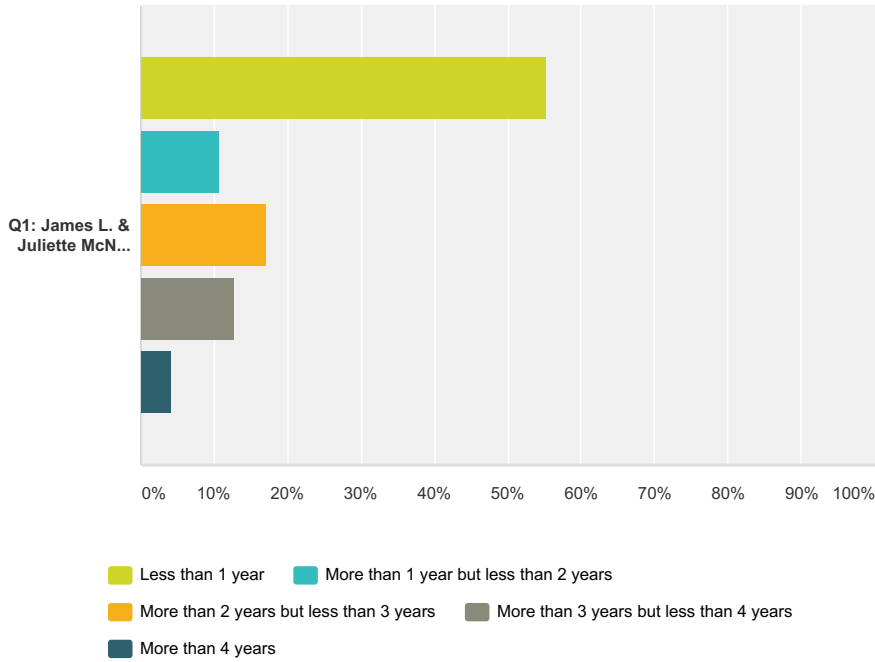
- Helen Day Preschool Academy (City of Alexandria)
- James L. & Juliette McNeil Preschool Academy (Fairfax County)
- Innovative Preschool Academy (Town of Herndon)

	Helen Day Preschool Academy (City of Alexandria)	James L. & Juliette McNeil Preschool Academy (Fairfax County)	Innovative Preschool Academy (Town of Herndon)	Total
Q1: James L. & Juliette McNeil Preschool Academy (Fairfax County)	0.00% 0	100.00% 48	0.00% 0	48
Total Respondents	0	48	0	48

HOPKINS HOUSE PRESCHOOL ACADEMY SATISFACTION SURVEY

Q2 How long has your child been enrolled in the Preschool Academy (If you have more than one child enrolled, answer this question for the child enrolled the longest)?

Answered: 47 Skipped: 1

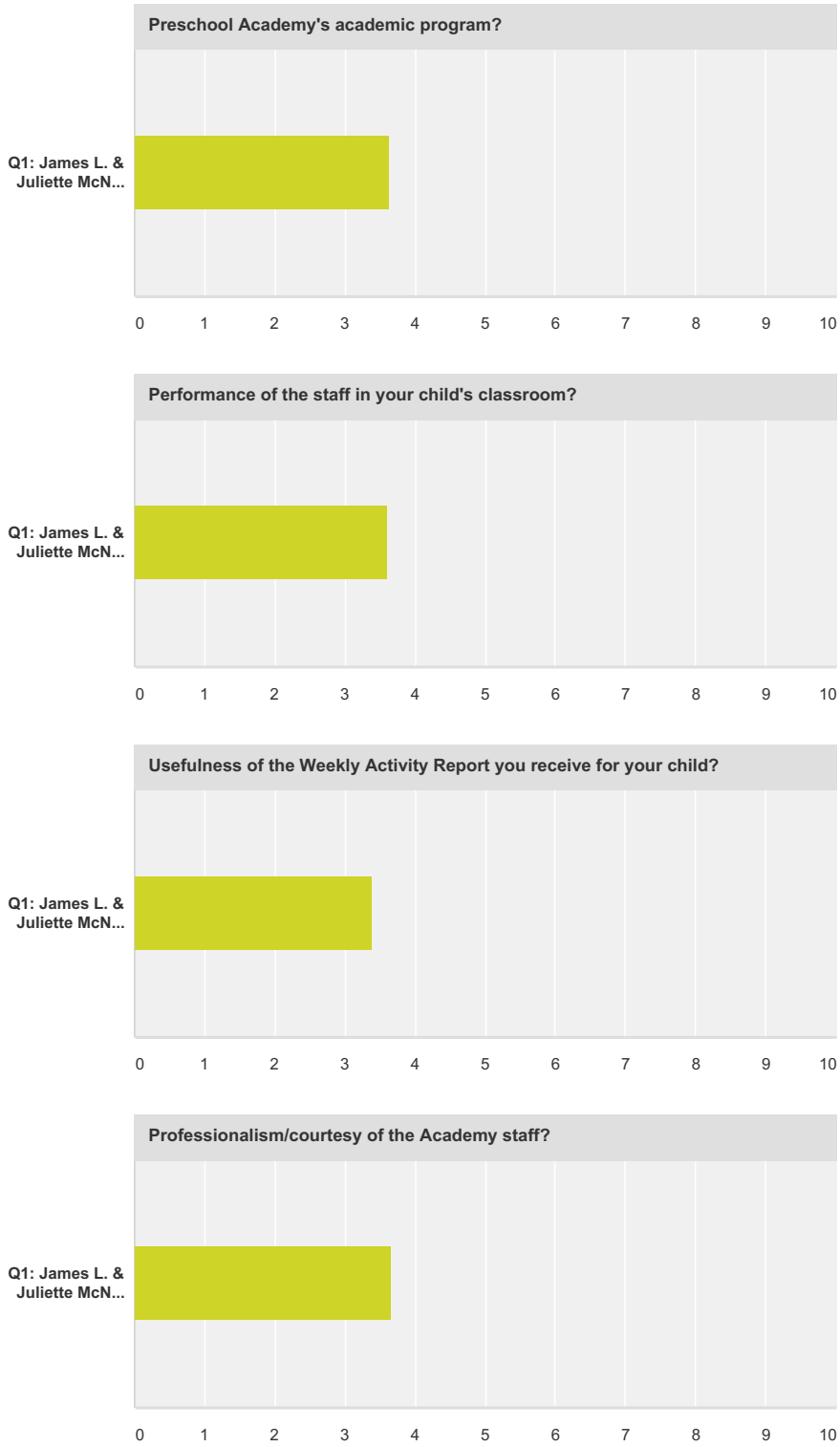


	Less than 1 year	More than 1 year but less than 2 years	More than 2 years but less than 3 years	More than 3 years but less than 4 years	More than 4 years	Total
Q1: James L. & Juliette McNeil Preschool Academy (Fairfax County)	55.32% 26	10.64% 5	17.02% 8	12.77% 6	4.26% 2	47
Total Respondents	26	5	8	6	2	47

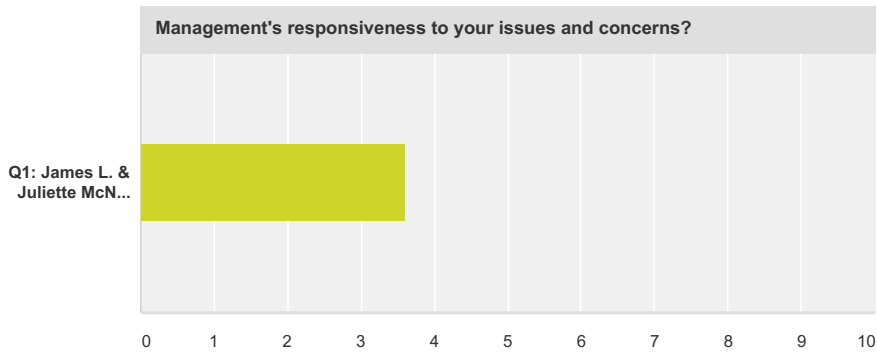
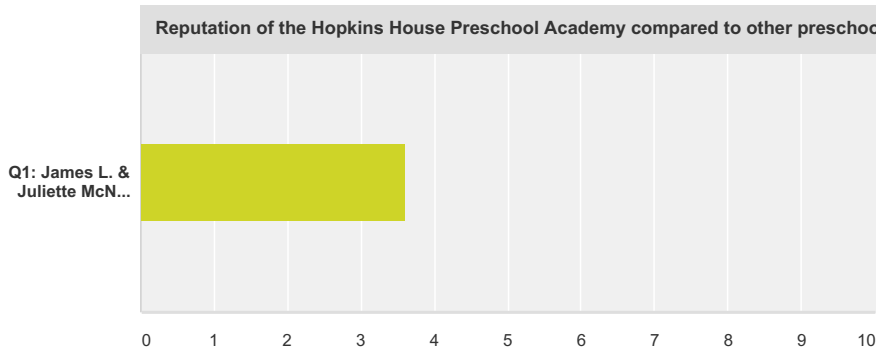
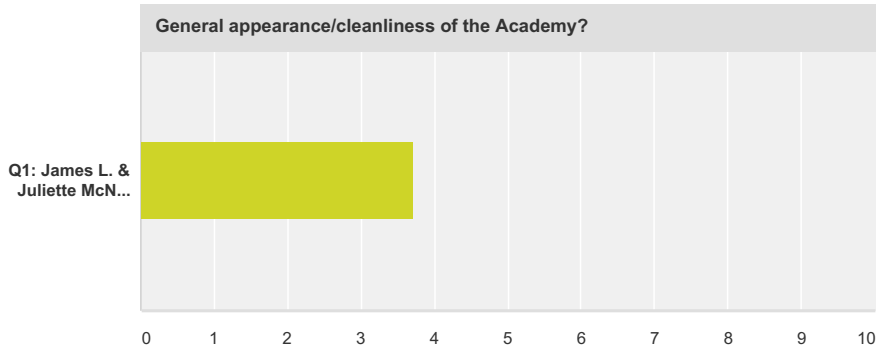
HOPKINS HOUSE PRESCHOOL ACADEMY SATISFACTION SURVEY

Q3 Please rate the following aspects of our work:

Answered: 47 Skipped: 1



HOPKINS HOUSE PRESCHOOL ACADEMY SATISFACTION SURVEY



Preschool Academy's academic program?						
	Excellent	Good	Adequate	Poor	N/A	Total
Q1: James L. & Juliette McNeil Preschool Academy (Fairfax County)	70.21% 33	19.15% 9	8.51% 4	0.00% 0	2.13% 1	47
Performance of the staff in your child's classroom?						
	Excellent	Good	Adequate	Poor	N/A	Total
Q1: James L. & Juliette McNeil Preschool Academy (Fairfax County)	70.21% 33	25.53% 12	0.00% 0	4.26% 2	0.00% 0	47
Usefulness of the Weekly Activity Report you receive for your child?						
	Excellent	Good	Adequate	Poor	N/A	Total
Q1: James L. & Juliette McNeil Preschool Academy (Fairfax County)	46.81% 22	36.17% 17	10.64% 5	0.00% 0	6.38% 3	47
Professionalism/courtesy of the Academy staff?						
	Excellent	Good	Adequate	Poor	N/A	Total
Q1: James L. & Juliette McNeil Preschool Academy (Fairfax County)	70.21% 33	27.66% 13	0.00% 0	2.13% 1	0.00% 0	47
General appearance/cleanliness of the Academy?						
	Excellent	Good	Adequate	Poor	N/A	Total

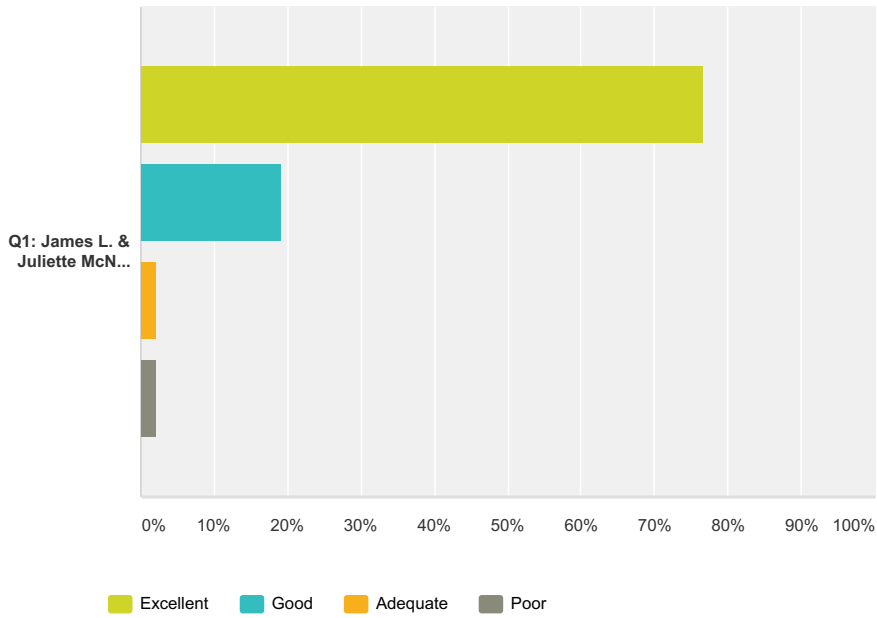
HOPKINS HOUSE PRESCHOOL ACADEMY SATISFACTION SURVEY

Q1: James L. & Juliette McNeil Preschool Academy (Fairfax County)	76.60% 36	19.15% 9	4.26% 2	0.00% 0	0.00% 0	47
Reputation of the Hopkins House Preschool Academy compared to other preschools with which you are familiar?						
	Excellent	Good	Adequate	Poor	N/A	Total
Q1: James L. & Juliette McNeil Preschool Academy (Fairfax County)	68.09% 32	21.28% 10	4.26% 2	2.13% 1	4.26% 2	47
Management's responsiveness to your issues and concerns?						
	Excellent	Good	Adequate	Poor	N/A	Total
Q1: James L. & Juliette McNeil Preschool Academy (Fairfax County)	70.21% 33	25.53% 12	0.00% 0	4.26% 2	0.00% 0	47

HOPKINS HOUSE PRESCHOOL ACADEMY SATISFACTION SURVEY

Q4 Overall, how would you rate your satisfaction with the services you and your child receive from Hopkins House?

Answered: 47 Skipped: 1

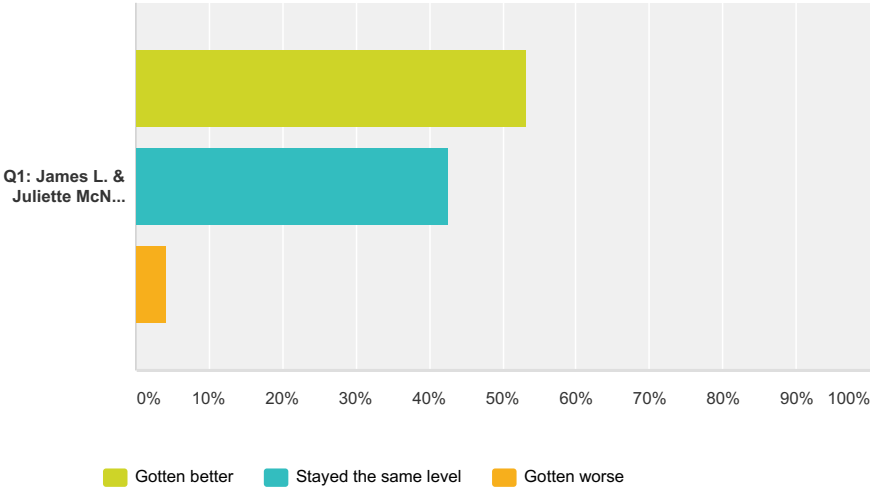


	Excellent	Good	Adequate	Poor	Total
Q1: James L. & Juliette McNeil Preschool Academy (Fairfax County)	76.60% 36	19.15% 9	2.13% 1	2.13% 1	47
Total Respondents	36	9	1	1	47

HOPKINS HOUSE PRESCHOOL ACADEMY SATISFACTION SURVEY

Q5 Overall, over the time that your child has been enrolled at the Preschool Academy, our performance has ...

Answered: 47 Skipped: 1

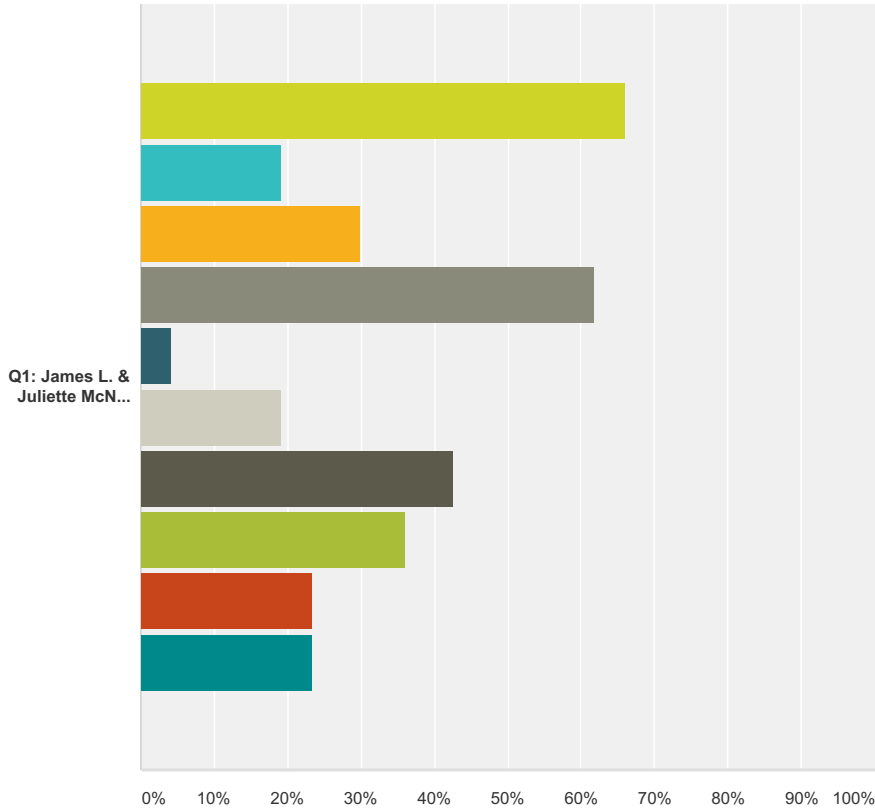


	Gotten better	Stayed the same level	Gotten worse	Total
Q1: James L. & Juliette McNeil Preschool Academy (Fairfax County)	53.19% 25	42.55% 20	4.26% 2	47
Total Respondents	25	20	2	47

HOPKINS HOUSE PRESCHOOL ACADEMY SATISFACTION SURVEY

Q6 How do you use the Hopkins House website (Select as many as apply)?

Answered: 47 Skipped: 1



- For general information
- For information about the qualifications of the staff
- For the annual operating calendar
- For weather/emergency closing announcements
- For the blog
- For purchasing student uniforms
- For paying tuition
- For information about special events
- For news and information about childcare, education, and child health
- For information about preschool academy policies and practices (i.e. "Family Handbook...")

	For general information	For information about the qualifications of the staff	For the annual operating calendar	For weather/emergency closing announcements	For the blog	For purchasing student uniforms	For paying tuition	For information about special events	For news and information about childcare, education, and child health	For information about preschool academy policies and practices (i.e. "Family Handbook")	Total
Q1: James L. & Juliette McNeil Preschool Academy (Fairfax County)	65.96% 31	19.15% 9	29.79% 14	61.70% 29	4.26% 2	19.15% 9	42.55% 20	36.17% 17	23.40% 11	23.40% 11	153
Total Respondents	31	9	14	29	2	9	20	17	11	11	47
									Other (please specify)	Total	
Q1: James L. & Juliette McNeil Preschool Academy (Fairfax County)									0	0	

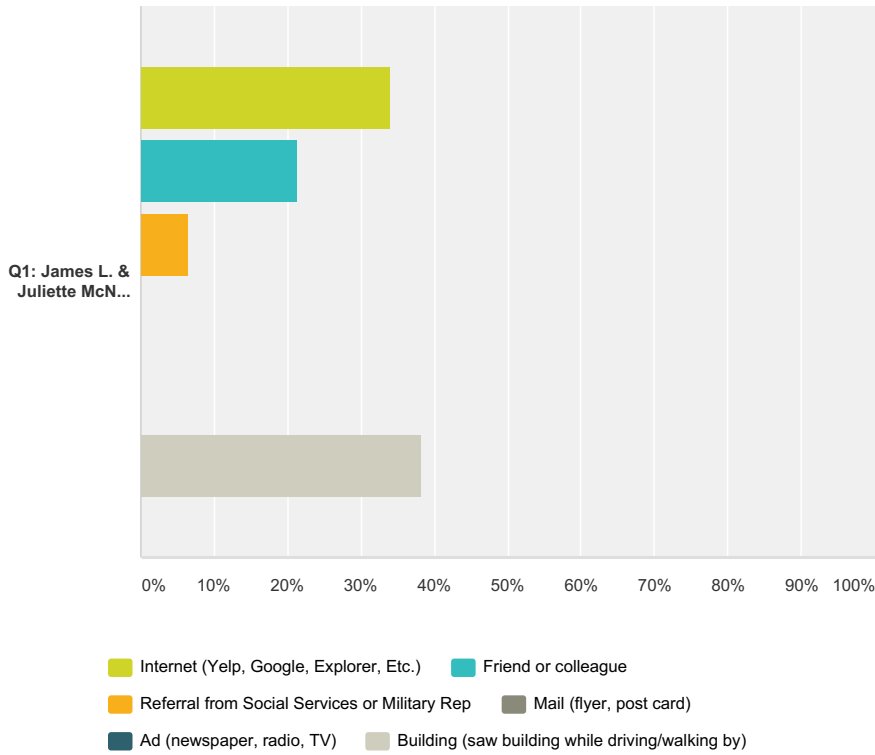
HOPKINS HOUSE PRESCHOOL ACADEMY SATISFACTION SURVEY

#	Q1: James L. & Juliette McNeil Preschool Academy (Fairfax County)	Date
	There are no responses.	

HOPKINS HOUSE PRESCHOOL ACADEMY SATISFACTION SURVEY

Q7 How did you FIRST learn about the Hopkins House Preschool Academy?

Answered: 47 Skipped: 1



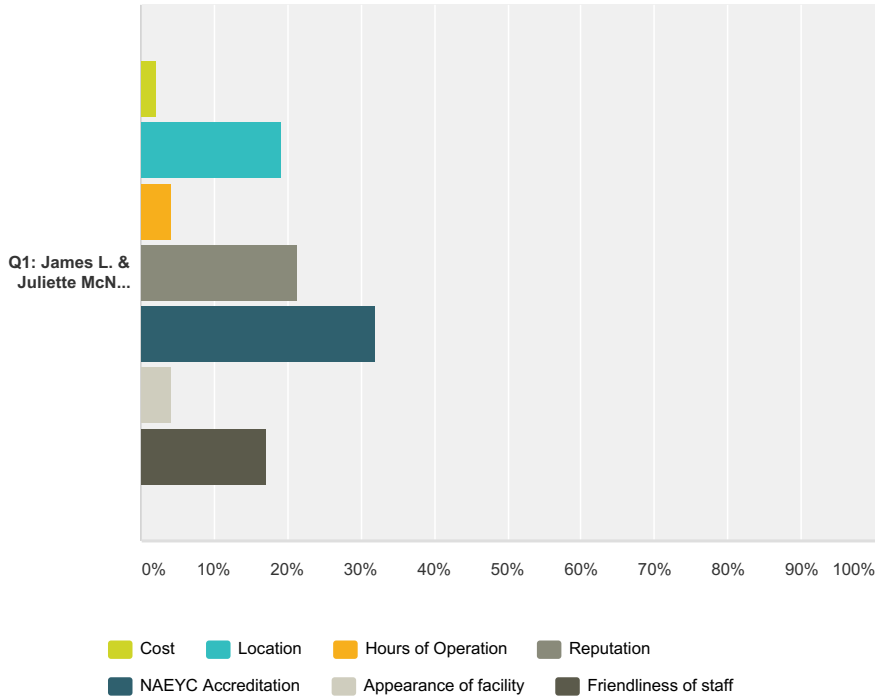
	Internet (Yelp, Google, Explorer, Etc.)	Friend or colleague	Referral from Social Services or Military Rep	Mail (flyer, post card)	Ad (newspaper, radio, TV)	Building (saw building while driving/walking by)	Total
Q1: James L. & Juliette McNeil Preschool Academy (Fairfax County)	34.04% 16	21.28% 10	6.38% 3	0.00% 0	0.00% 0	38.30% 18	47
Total Respondents	16	10	3	0	0	18	47
						Other (please specify)	Total
Q1: James L. & Juliette McNeil Preschool Academy (Fairfax County)						4	4

#	Q1: James L. & Juliette McNeil Preschool Academy (Fairfax County)	Date
1	Work at the school	1/30/2015 12:20 PM
2	Family	1/26/2015 11:05 PM
3	NAEYC website - had to place internet as a choice, but I found it via this route	1/26/2015 3:07 PM
4	Riding pass going to Fort Belvoir	1/25/2015 11:19 PM

HOPKINS HOUSE PRESCHOOL ACADEMY SATISFACTION SURVEY

Q8 Which ONE of the following was MOST important to you in selecting the Hopkins House Preschool Academy for your child?

Answered: 47 Skipped: 1

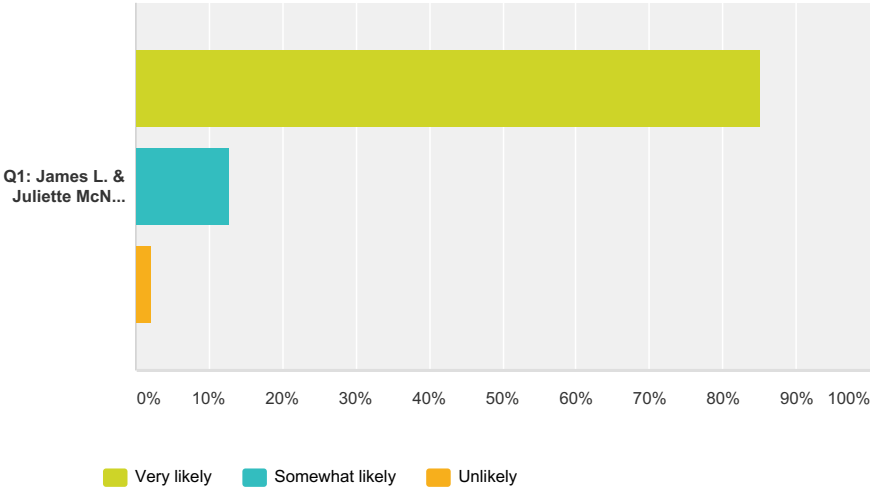


	Cost	Location	Hours of Operation	Reputation	NAEYC Accreditation	Appearance of facility	Friendliness of staff	Total
Q1: James L. & Juliette McNeil Preschool Academy (Fairfax County)	2.13% 1	19.15% 9	4.26% 2	21.28% 10	31.91% 15	4.26% 2	17.02% 8	47
Total Respondents	1	9	2	10	15	2	8	47

HOPKINS HOUSE PRESCHOOL ACADEMY SATISFACTION SURVEY

Q9 Based on our performance, how likely are you to recommend Hopkins House in the future?

Answered: 47 Skipped: 1

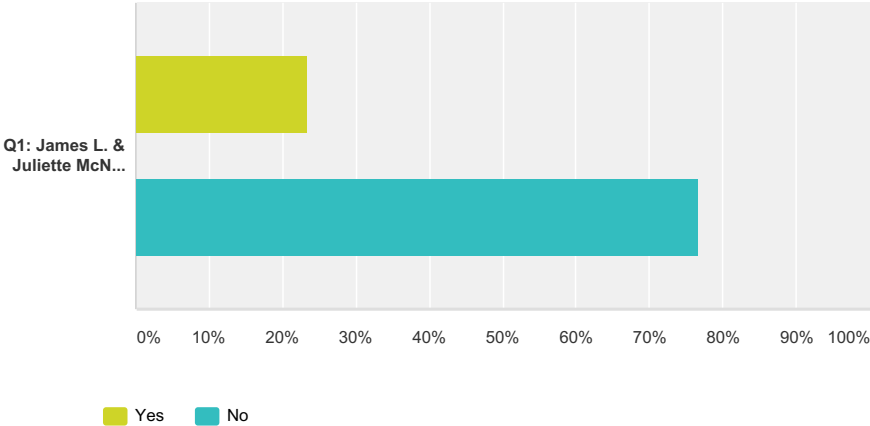


	Very likely	Somewhat likely	Unlikely	Total
Q1: James L. & Juliette McNeil Preschool Academy (Fairfax County)	85.11% 40	12.77% 6	2.13% 1	47
Total Respondents	40	6	1	47

HOPKINS HOUSE PRESCHOOL ACADEMY SATISFACTION SURVEY

Q10 Has your child attended a preschool other than the Hopkins House Preschool Academy?

Answered: 47 Skipped: 1

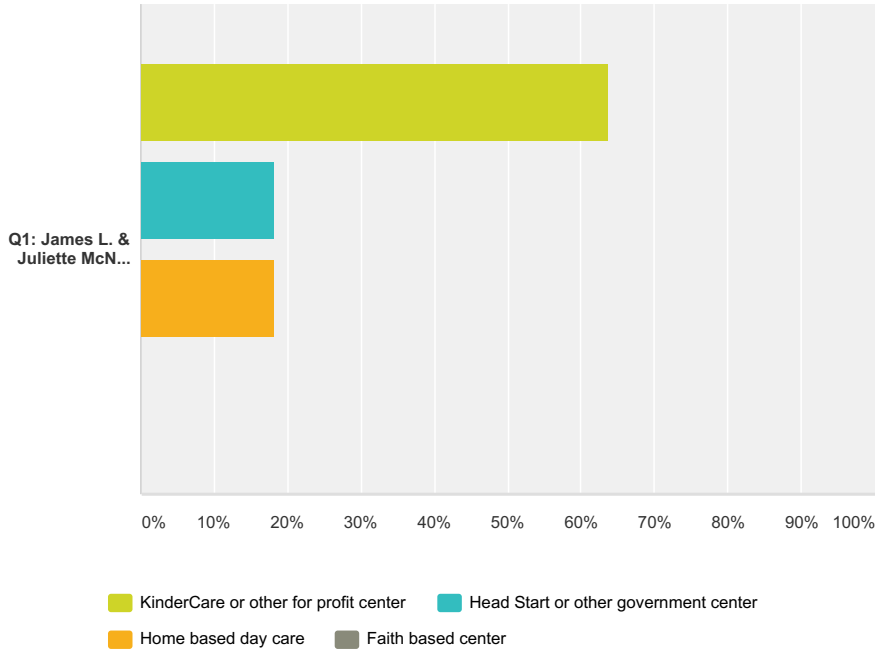


	Yes	No	Total
Q1: James L. & Juliette McNeil Preschool Academy (Fairfax County)	23.40% 11	76.60% 36	47
Total Respondents	11	36	47

HOPKINS HOUSE PRESCHOOL ACADEMY SATISFACTION SURVEY

Q11 If you answered "yes" to the question above, what type of preschool was it?

Answered: 11 Skipped: 37



	KinderCare or other for profit center	Head Start or other government center	Home based day care	Faith based center	Total
Q1: James L. & Juliette McNeil Preschool Academy (Fairfax County)	63.64% 7	18.18% 2	18.18% 2	0.00% 0	11
Total Respondents	7	2	2	0	11
	Other (please specify)				Total
Q1: James L. & Juliette McNeil Preschool Academy (Fairfax County)				0	0

#	Q1: James L. & Juliette McNeil Preschool Academy (Fairfax County)	Date
	There are no responses.	

HOPKINS HOUSE PRESCHOOL ACADEMY SATISFACTION SURVEY

Q12 Why did you change from this other preschool?

Answered: 10 Skipped: 38

	Why did you change from this other preschool?	Total
Q1: James L. & Juliette McNeil Preschool Academy (Fairfax County)	100.00% 10	10
Total Respondents	10	10

#	Q1: James L. & Juliette McNeil Preschool Academy (Fairfax County)	Date
1	Because the staff and program was poor	1/30/2015 12:06 PM
2	Locations and job change	1/28/2015 10:19 AM
3	Move	1/26/2015 11:05 PM
4	Level of care was inadequate	1/26/2015 9:36 PM
5	Other center wasn't doing enough to stimulate my child's growth and development socially and academically.	1/26/2015 4:02 PM
6	Better school with HH	1/26/2015 3:25 PM
7	My older kids went to Fort Belvoir CDC. This one was on the wait list so I had to find another option.	1/26/2015 3:08 PM
8	Interested in the preschool setting	1/26/2015 9:18 AM
9	We moved from Texas to Virginia.	1/26/2015 8:42 AM
10	Moved	1/25/2015 2:25 PM

HOPKINS HOUSE PRESCHOOL ACADEMY SATISFACTION SURVEY

Q13 If you have any suggestions regarding how we could improve the services we provide to you, please enter them in the box below.

Answered: 20 Skipped: 28

	If you have any suggestions regarding how we could improve the services we provide to you, please enter them in the box below.	Total
Q1: James L. & Juliette McNeil Preschool Academy (Fairfax County)	100.00% 20	20
Total Respondents	20	20

#	Q1: James L. & Juliette McNeil Preschool Academy (Fairfax County)	Date
1	I simply cannot imagine our child anywhere else. The staff have become an extension of our family and they continually search for new ways to improve their care.	1/30/2015 5:37 PM
2	Make the food menus available on the website to download. Make forms available on the website to download, such as medication forms. Share class photos of what my child's days at school are like. Can the photos be shared on a password-protected Shutterfly share site for parents, for example? This would eliminate the need to print and create paper newsletters.	1/30/2015 12:48 PM
3	Have more dress down days & maybe have more if a variety of foods for breakfast & snacks.	1/30/2015 12:09 PM
4	Will be better to prepare special place for concerts , because the hall is too small	1/30/2015 12:08 PM
5	No time limit on arrival	1/30/2015 11:51 AM
6	None	1/30/2015 11:40 AM
7	The administration and staff are doing extremely well. My husband and I are grateful.	1/29/2015 10:47 AM
8	Please just continue what you are doing.	1/29/2015 6:40 AM
9	Great school!	1/27/2015 9:34 PM
10	Encourage staff (toddler room) to do more with the children while not always being seated, giving the children directions without getting up to physically show them. Do more activities outdoors (when weather permits).	1/26/2015 4:06 PM
11	Make it a requirement that if you receive subsidies assistance from Hopkins House that the parents need to give a minimum of four plus hours of volunteer time back to the location their child attends.. Give a 20% discount to families that pay full tuition for more than one child.	1/26/2015 4:02 PM
12	Add a language program	1/26/2015 3:54 PM
13	N/a	1/26/2015 3:21 PM
14	Less subsidized students = more money for school. Students paying full price receive more services.	1/26/2015 9:43 AM
15	n/a	1/26/2015 9:18 AM
16	Overall I am happy with the services HH provides and my child is very happy. The teachers are very friendly and enjoy being in the classrooms. I do think that communication between the administration and parents can be improved upon (ie notifying parents when tax-deductible donations are made, consistently texting parents per alert system (as advertised) when center hours change, timely distribution of tax-deductible receipts for dependent care. ALSO - not having the front desk staff always reminding parents about punctuality. As parents, we are aware of the policy and on occasion circumstances arise when we may be running a few minutes behind, but we do not need to be harrassed about this. Greta sends out friendly email reminders when negative patterns are seen.	1/25/2015 10:39 PM
17	Need more quality aides.	1/25/2015 7:12 PM
18	Keep up the good work. Keep the cleanness	1/25/2015 6:41 PM
19	Get the reading corps volunteers back!!! They were at the academy last year and my daughter greatly benefited from having Ms. Rebecca in her k-prep class. My son is in Jr. K prep now and even having these type of helpers in the class two times per week would greatly benefit the learning environment. On a different note, I am very pleased that the academy has made adjustments to the inclement weather policy. I thought a very appropriate decision was made to have a two hour delay a few weeks ago rather than having the facility closed (which would not have been necessary).	1/25/2015 3:10 PM
20	Touch pad frequently is inoperable.	1/25/2015 2:26 PM

HOPKINS HOUSE PRESCHOOL ACADEMY SATISFACTION SURVEY

Q14 Address

Answered: 1 Skipped: 47

	Name	Company	Address	Apt/Unit #	City / Town	State / Province	ZIP / Postal Code	Country	Email	Phone	Total
Q1: James L. & Juliette McNeil Preschool Academy (Fairfax County)	100.00% 1	0.00% 0	100.00% 1	100.00% 1	100.00% 1	100.00% 1	100.00% 1	0.00% 0	100.00% 1	100.00% 1	8
Total Respondents	1	0	1	1	1	1	1	0	1	1	1

#	[Name] Q1: James L. & Juliette McNeil Preschool Academy (Fairfax County)	Date
1	Crystal Simpson	1/30/2015 11:41 AM
#	[Company] Q1: James L. & Juliette McNeil Preschool Academy (Fairfax County)	Date
	There are no responses.	
#	[Address] Q1: James L. & Juliette McNeil Preschool Academy (Fairfax County)	Date
1	5808 Woodlawn Green Ct.	1/30/2015 11:41 AM
#	[Apt/Unit #] Q1: James L. & Juliette McNeil Preschool Academy (Fairfax County)	Date
1	Apt #B	1/30/2015 11:41 AM
#	[City / Town] Q1: James L. & Juliette McNeil Preschool Academy (Fairfax County)	Date
1	Alexandria	1/30/2015 11:41 AM
#	[State / Province] Q1: James L. & Juliette McNeil Preschool Academy (Fairfax County)	Date
1	VA	1/30/2015 11:41 AM
#	[ZIP / Postal Code] Q1: James L. & Juliette McNeil Preschool Academy (Fairfax County)	Date
1	22309	1/30/2015 11:41 AM
#	[Country] Q1: James L. & Juliette McNeil Preschool Academy (Fairfax County)	Date
	There are no responses.	
#	[Email] Q1: James L. & Juliette McNeil Preschool Academy (Fairfax County)	Date
1	crystal.s.simpson@gmail.com	1/30/2015 11:41 AM
#	[Phone] Q1: James L. & Juliette McNeil Preschool Academy (Fairfax County)	Date
1	7606932061	1/30/2015 11:41 AM