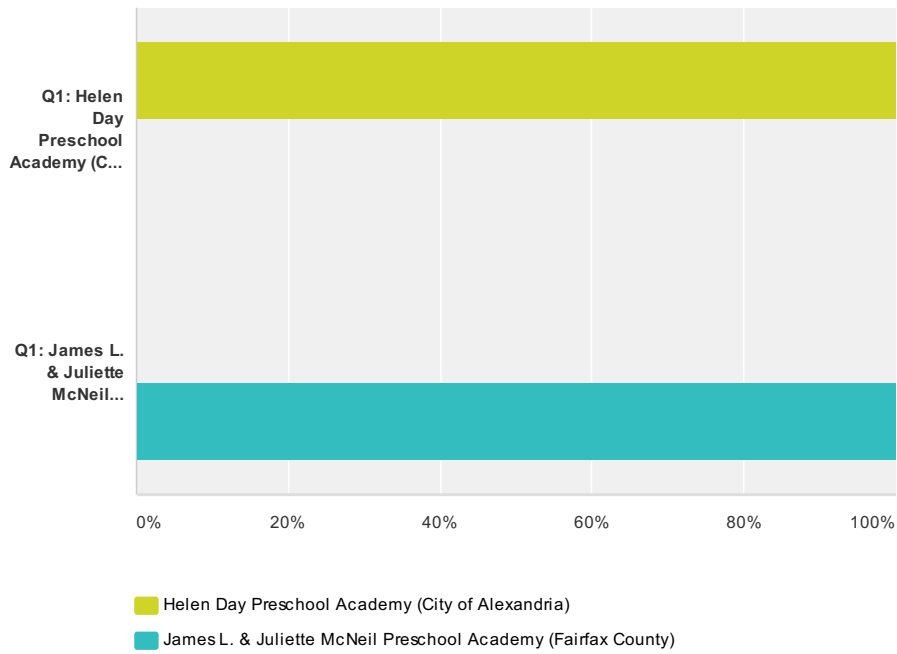


HOPKINS HOUSE PRESCHOOL ACADEMY 2014 SATISFACTION SURVEY

Q1 In which of Hopkins House's preschool academies is your child enrolled?

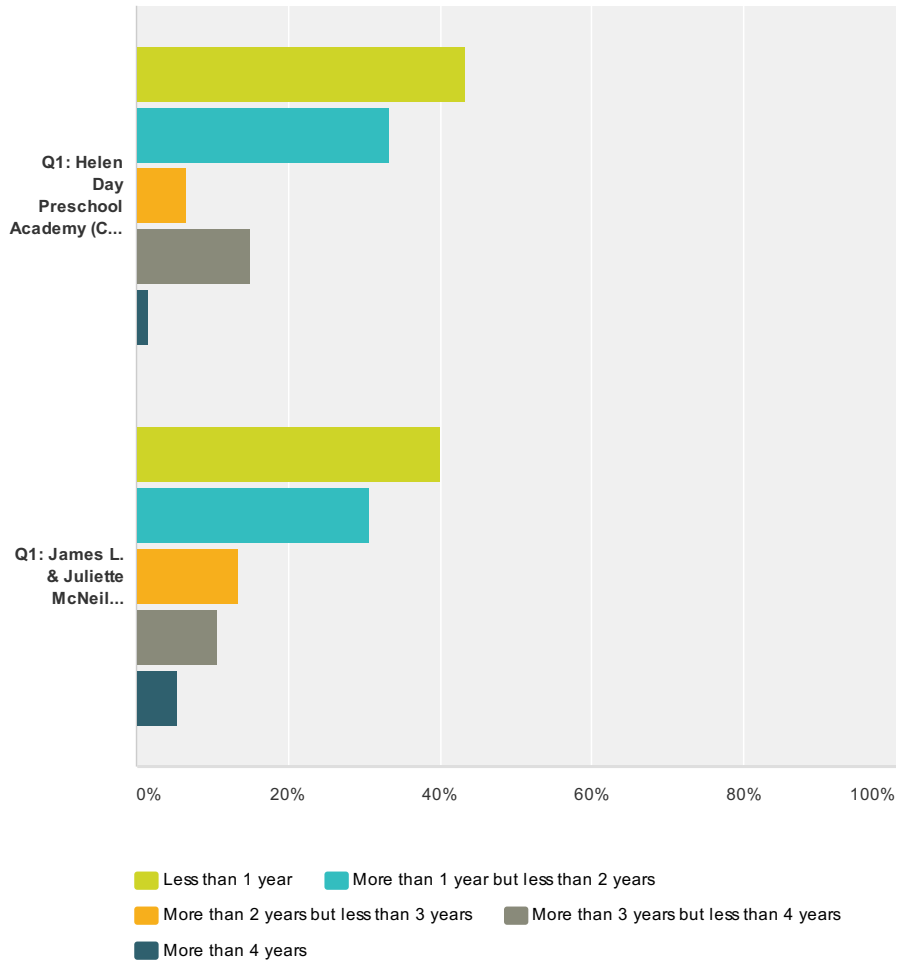
Answered: 137 Skipped: 0



	Helen Day Preschool Academy (City of Alexandria)	James L. & Juliette McNeil Preschool Academy (Fairfax County)	Total
Q1: Helen Day Preschool Academy (City of Alexandria)	100% 62	0% 0	62
Q1: James L. & Juliette McNeil Preschool Academy (Fairfax County)	0% 0	100% 75	75
Total Respondents	62	75	137

Q2 How long has your child been enrolled in the Academy (If you have more than one child enrolled, answer this question for the child enrolled the longest)?

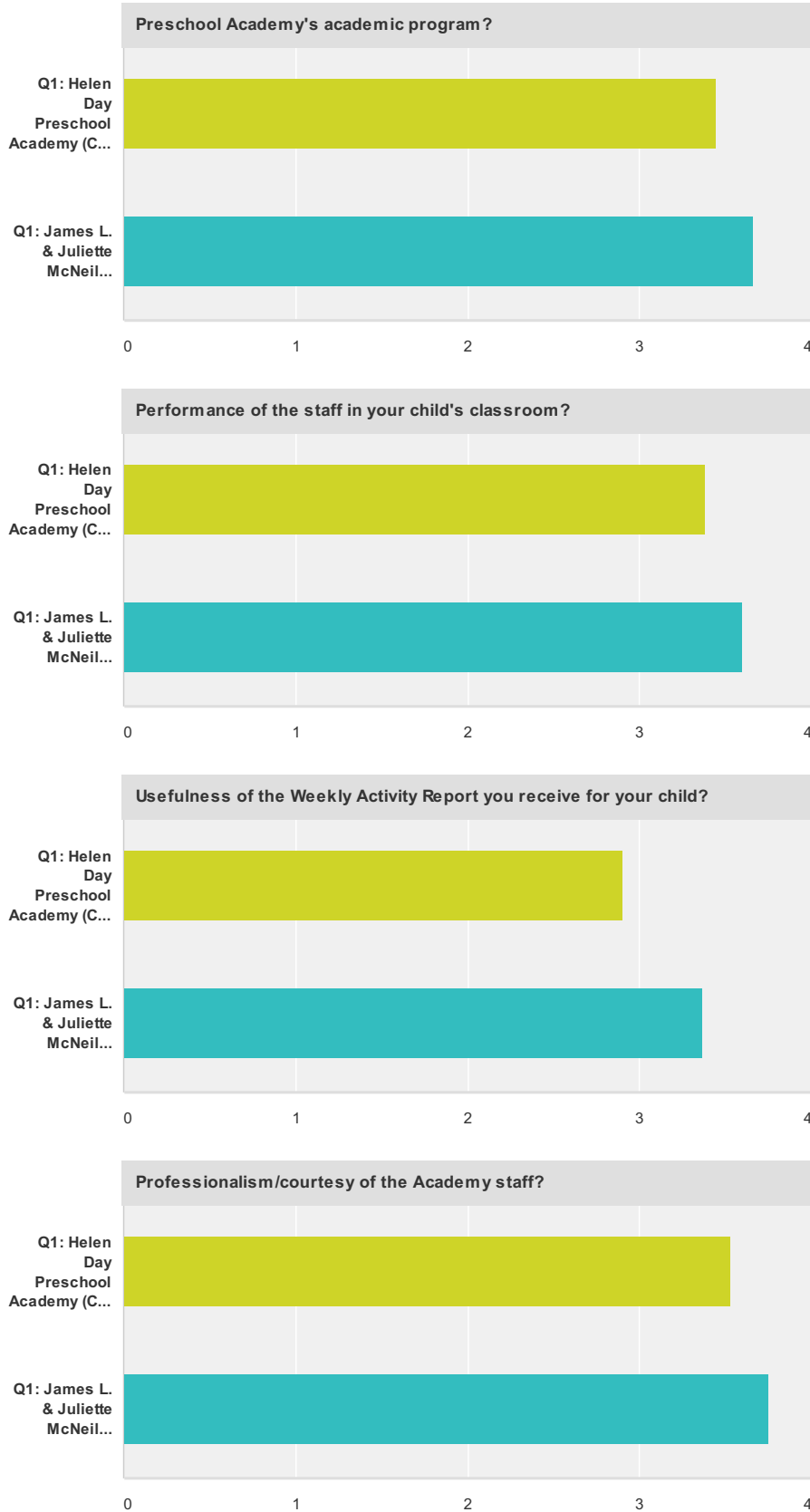
Answered: 135 Skipped: 2



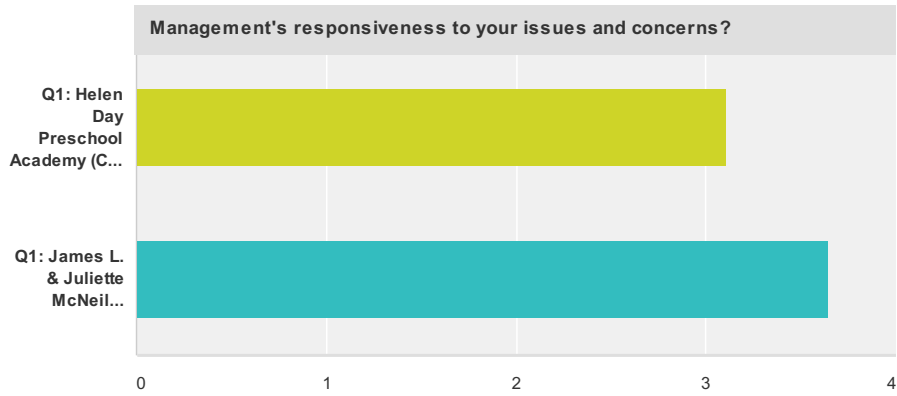
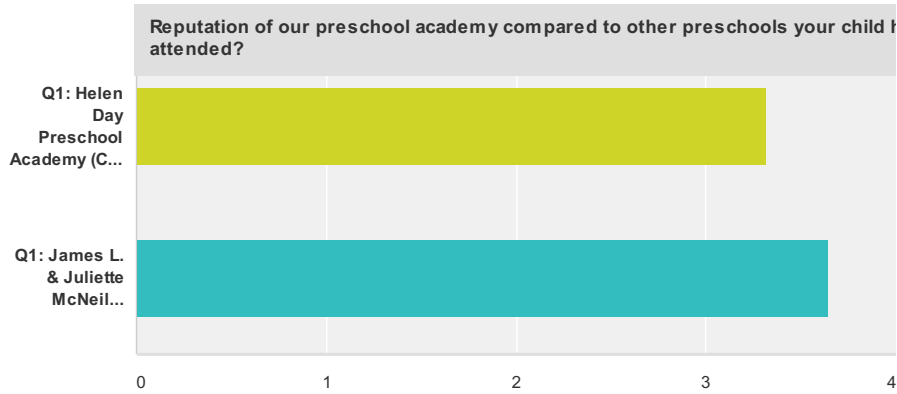
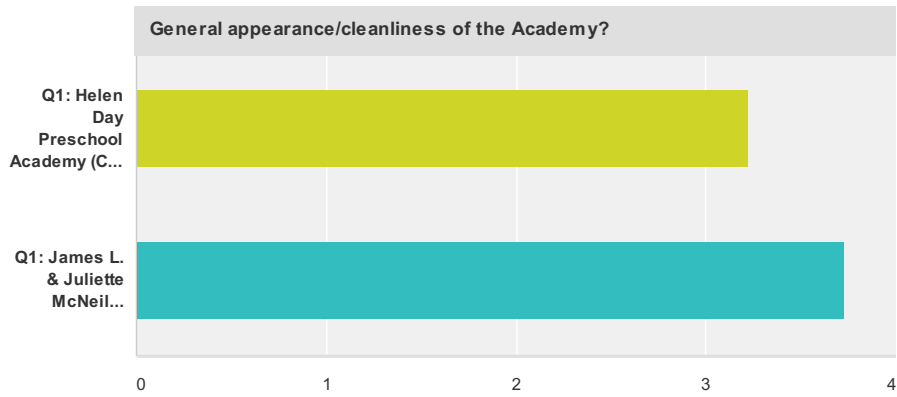
	Less than 1 year	More than 1 year but less than 2 years	More than 2 years but less than 3 years	More than 3 years but less than 4 years	More than 4 years	Total
Q1: Helen Day Preschool Academy (City of Alexandria)	43.33% 26	33.33% 20	6.67% 4	15% 9	1.67% 1	60
Q1: James L. & Juliette McNeil Preschool Academy (Fairfax County)	40% 30	30.67% 23	13.33% 10	10.67% 8	5.33% 4	75
Total Respondents	56	43	14	17	5	135

Q3 Please rate the following aspects of our work:

Answered: 135 Skipped: 2



HOPKINS HOUSE PRESCHOOL ACADEMY 2014 SATISFACTION SURVEY



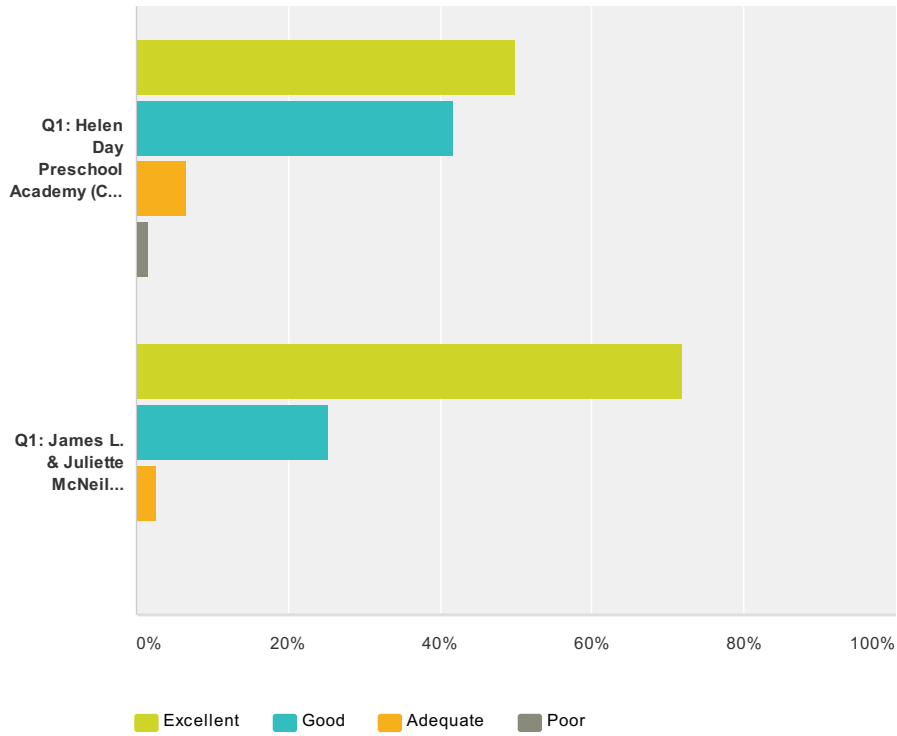
Preschool Academy's academic program?						
	Excellent	Good	Adequate	Poor	N/A	Total
Q1: Helen Day Preschool Academy (City of Alexandria)	50% 30	35% 21	8.33% 5	0% 0	6.67% 4	60
Q1: James L. & Juliette McNeil Preschool Academy (Fairfax County)	66.67% 50	24% 18	4% 3	0% 0	5.33% 4	75
Performance of the staff in your child's classroom?						
	Excellent	Good	Adequate	Poor	N/A	Total
Q1: Helen Day Preschool Academy (City of Alexandria)	50% 30	40% 24	8.33% 5	1.67% 1	0% 0	60
Q1: James L. & Juliette McNeil Preschool Academy (Fairfax County)	65.33% 49	30.67% 23	2.67% 2	1.33% 1	0% 0	75
Usefulness of the Weekly Activity Report you receive for your child?						
	Excellent	Good	Adequate	Poor	N/A	Total
Q1: Helen Day Preschool Academy (City of Alexandria)	20% 12	26.67% 16	13.33% 8	6.67% 4	33.33% 20	60
Q1: James L. & Juliette McNeil Preschool Academy (Fairfax County)	36% 27	41.33% 31	5.33% 4	0% 0	17.33% 13	75
Professionalism/courtesy of the Academy staff?						

HOPKINS HOUSE PRESCHOOL ACADEMY 2014 SATISFACTION SURVEY

	Excellent	Good	Adequate	Poor	N/A	Total
Q1: Helen Day Preschool Academy (City of Alexandria)	63.33% 38	28.33% 17	6.67% 4	1.67% 1	0% 0	60
Q1: James L. & Juliette McNeil Preschool Academy (Fairfax County)	78.67% 59	17.33% 13	4% 3	0% 0	0% 0	75
General appearance/cleanliness of the Academy?						
	Excellent	Good	Adequate	Poor	N/A	Total
Q1: Helen Day Preschool Academy (City of Alexandria)	41.67% 25	41.67% 25	13.33% 8	3.33% 2	0% 0	60
Q1: James L. & Juliette McNeil Preschool Academy (Fairfax County)	76% 57	21.33% 16	2.67% 2	0% 0	0% 0	75
Reputation of our preschool academy compared to other preschools your child has attended?						
	Excellent	Good	Adequate	Poor	N/A	Total
Q1: Helen Day Preschool Academy (City of Alexandria)	33.33% 20	23.33% 14	11.67% 7	0% 0	31.67% 19	60
Q1: James L. & Juliette McNeil Preschool Academy (Fairfax County)	57.33% 43	21.33% 16	4% 3	0% 0	17.33% 13	75
Management's responsiveness to your issues and concerns?						
	Excellent	Good	Adequate	Poor	N/A	Total
Q1: Helen Day Preschool Academy (City of Alexandria)	38.33% 23	35% 21	15% 9	6.67% 4	5% 3	60
Q1: James L. & Juliette McNeil Preschool Academy (Fairfax County)	69.33% 52	24% 18	5.33% 4	0% 0	1.33% 1	75

Q4 Overall, how would you rate your satisfaction with the services you and your child receive from Hopkins House?

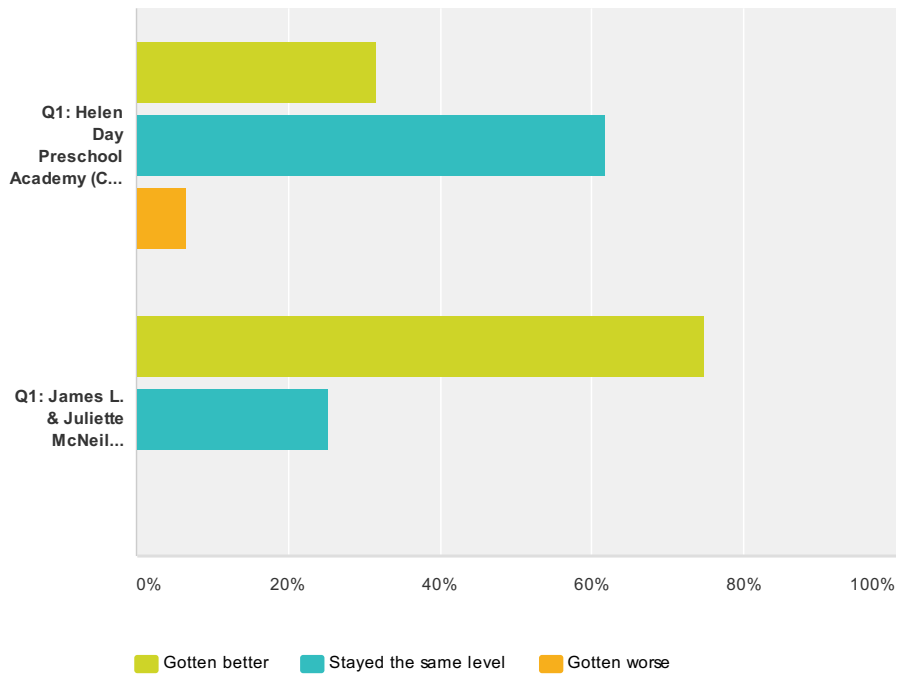
Answered: 135 Skipped: 2



	Excellent	Good	Adequate	Poor	Total
Q1: Helen Day Preschool Academy (City of Alexandria)	50% 30	41.67% 25	6.67% 4	1.67% 1	60
Q1: James L. & Juliette McNeil Preschool Academy (Fairfax County)	72% 54	25.33% 19	2.67% 2	0% 0	75
Total Respondents	84	44	6	1	135

Q5 Overall, over the time that your child has been enrolled at the Preschool Academy, our performance has ...

Answered: 135 Skipped: 2

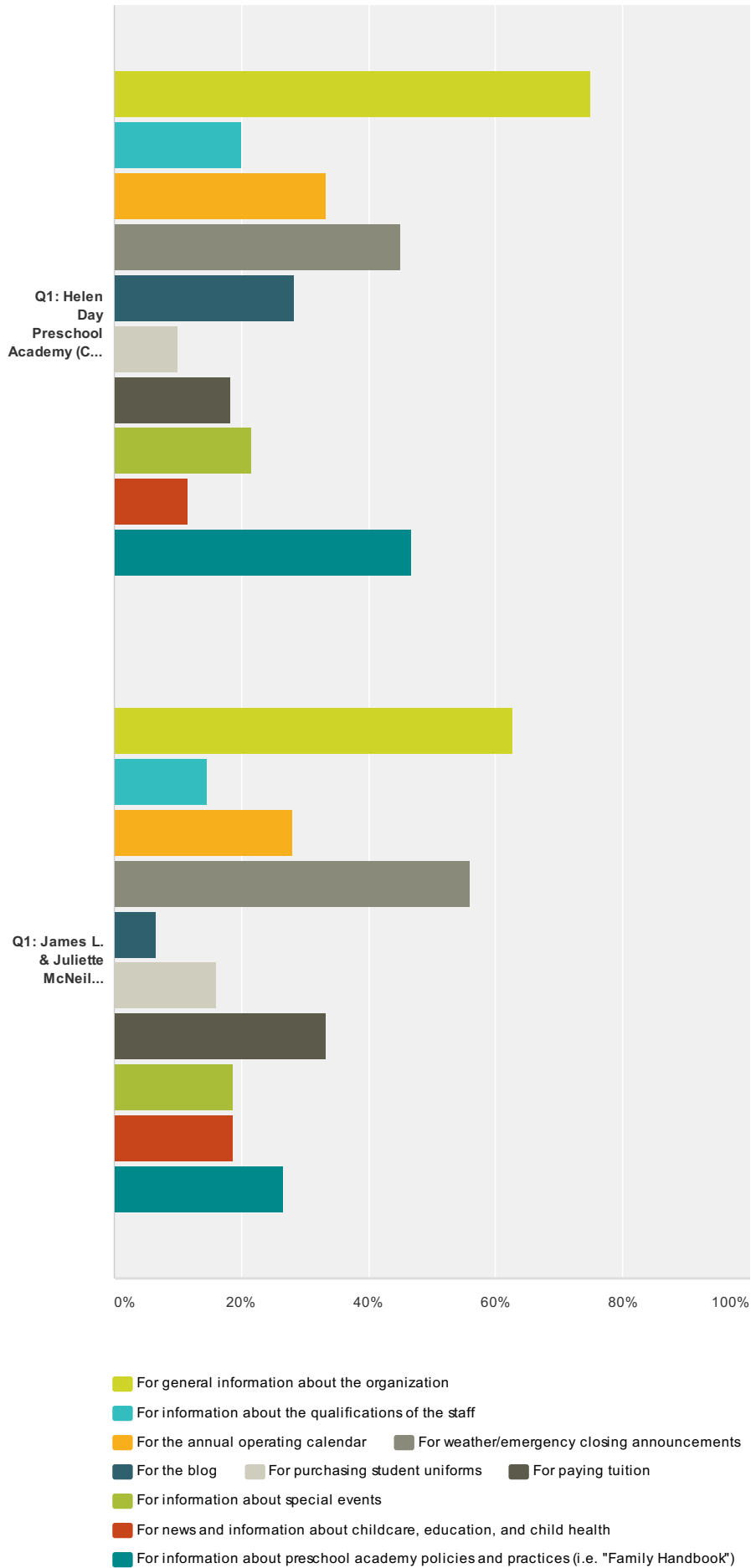


	Gotten better	Stayed the same level	Gotten worse	Total
Q1: Helen Day Preschool Academy (City of Alexandria)	31.67% 19	61.67% 37	6.67% 4	60
Q1: James L. & Juliette McNeil Preschool Academy (Fairfax County)	74.67% 56	25.33% 19	0% 0	75
Total Respondents	75	56	4	135

Q6 How do you use the Hopkins House website?

Answered: 135 Skipped: 2

HOPKINS HOUSE PRESCHOOL ACADEMY 2014 SATISFACTION SURVEY



HOPKINS HOUSE PRESCHOOL ACADEMY 2014 SATISFACTION SURVEY

	For general information about the organization	For information about the qualifications of the staff	For the annual operating calendar	For weather/emergency closing announcements	For the blog	For purchasing student uniforms	For paying tuition	For information about special events	For news and information about childcare, education, and child health	For information about preschool academy policies and practices (i.e. "Family Handbook")	Total
Q1: Helen Day Preschool Academy (City of Alexandria)	75% 45	20% 12	33.33% 20	45% 27	28.33% 17	10% 6	18.33% 11	21.67% 13	11.67% 7	46.67% 28	186
Q1: James L. & Juliette McNeil Preschool Academy (Fairfax County)	62.67% 47	14.67% 11	28.00% 21	56.00% 42	6.67% 5	16% 12	33.33% 25	18.67% 14	18.67% 14	26.67% 20	211
Total Respondents	92	23	41	69	22	18	36	27	21	48	135

	Other (please specify)	Total
Q1: Helen Day Preschool Academy (City of Alexandria)	4	4
Q1: James L. & Juliette McNeil Preschool Academy (Fairfax County)	1	1

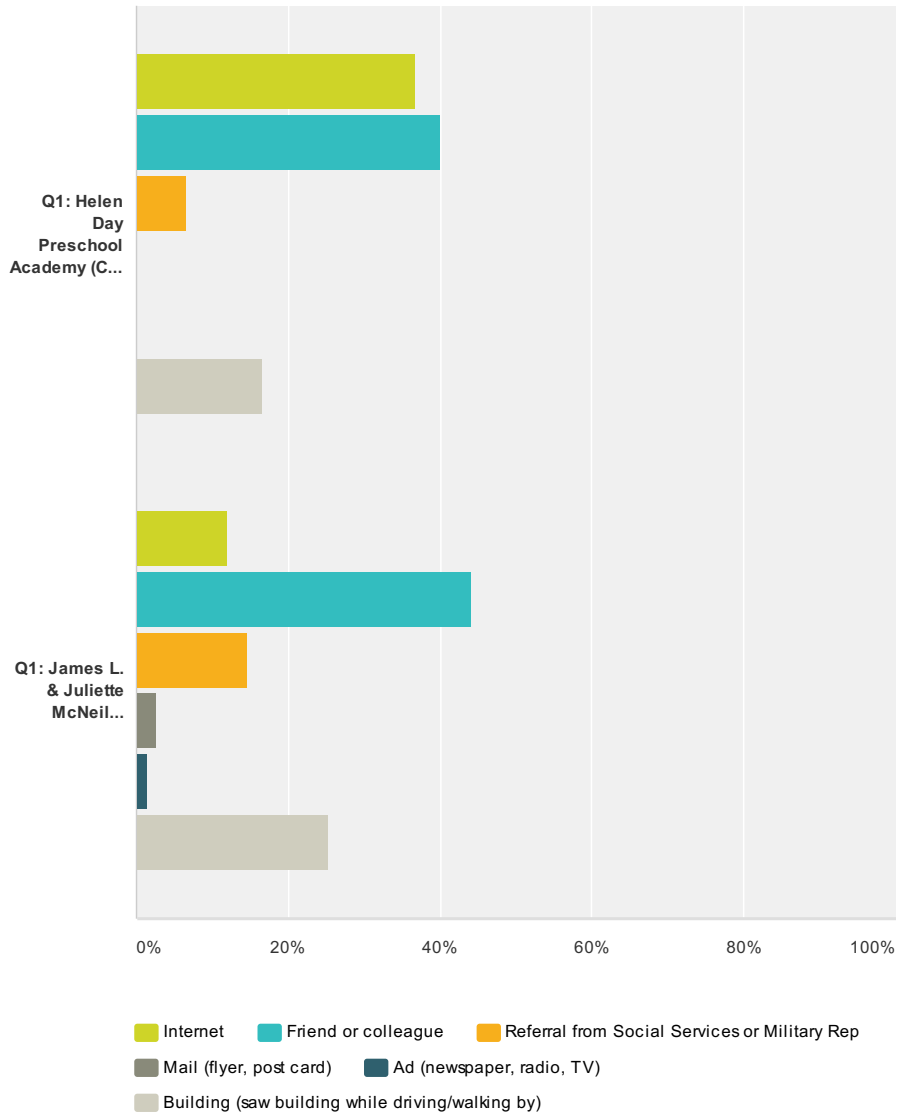
#	Q1: Helen Day Preschool Academy (City of Alexandria)	Date
1	The blog I review is stand-alone from the Hopkins House website	2/13/2014 8:14 PM
2	I don't use it	2/12/2014 9:59 AM
3	You did not have an option for "Have not used it"	2/8/2014 9:44 AM
4	We have not utilized the blog	2/6/2014 10:14 AM

#	Q1: James L. & Juliette McNeil Preschool Academy (Fairfax County)	Date
1	I don't use it	2/5/2014 11:11 PM

HOPKINS HOUSE PRESCHOOL ACADEMY 2014 SATISFACTION SURVEY

Q7 How did you FIRST learn about the Hopkins House Preschool Academy?

Answered: 135 Skipped: 2



	Internet	Friend or colleague	Referral from Social Services or Military Rep	Mail (flyer, post card)	Ad (newspaper, radio, TV)	Building (saw building while driving/walking by)	Total	
Q1: Helen Day Preschool Academy (City of Alexandria)	36.67% 22	40% 24	6.67% 4	0% 0	0% 0	16.67% 10	60	
Q1: James L. & Juliette McNeil Preschool Academy (Fairfax County)	12% 9	44% 33	14.67% 11	2.67% 2	1.33% 1	25.33% 19	75	
Total Respondents	31	57	15	2	1	29	135	
	Other (please specify)						Total	
Q1: Helen Day Preschool Academy (City of Alexandria)							4	4
Q1: James L. & Juliette McNeil Preschool Academy (Fairfax County)							5	5

#	Q1: Helen Day Preschool Academy (City of Alexandria)	Date
1	NAEYC website	2/13/2014 4:22 PM
2	Friend referral	2/12/2014 12:38 PM
3	naeyc directory	2/6/2014 7:46 PM
4	Northern Virginia magazine listed and rated preschools in 2010	2/6/2014 10:00 AM
#	Q1: James L. & Juliette McNeil Preschool Academy (Fairfax County)	Date

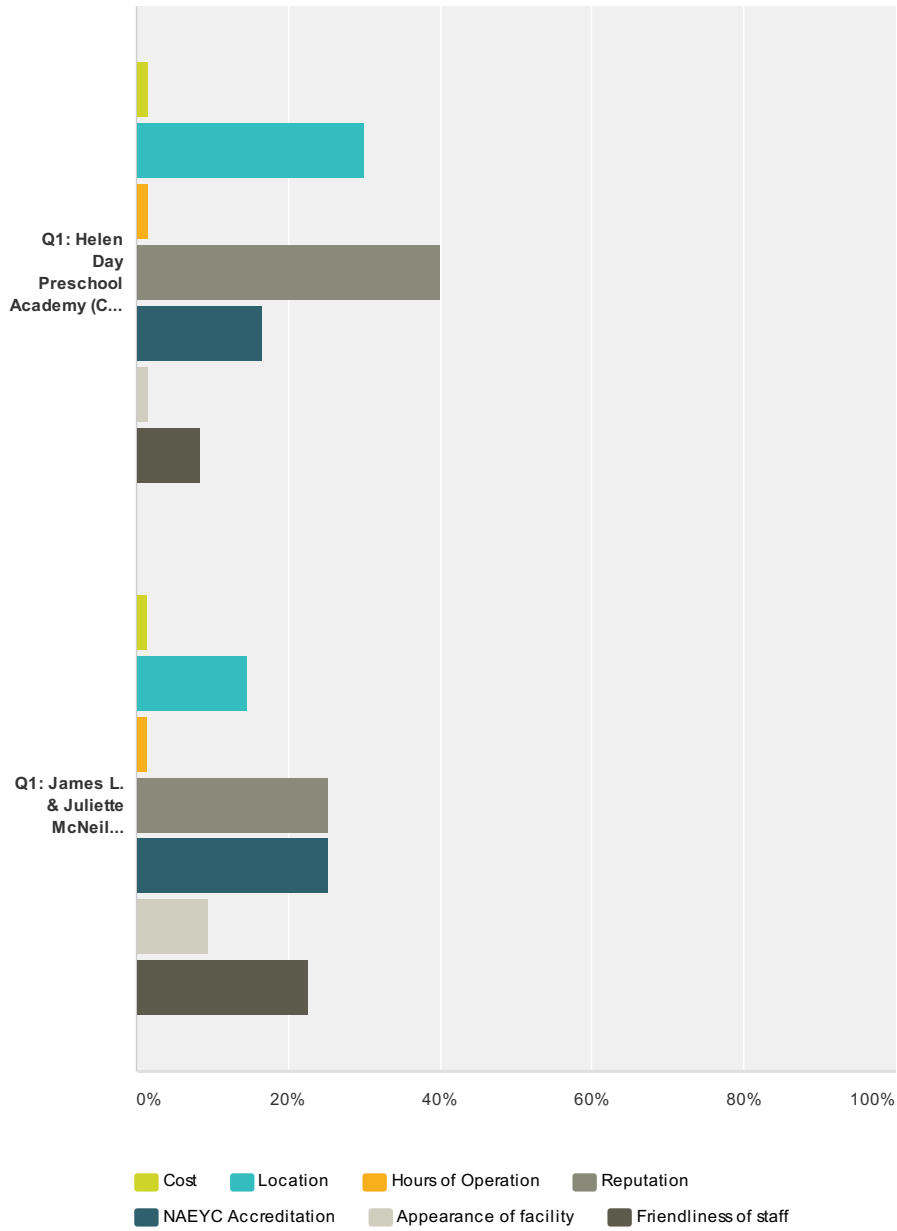
HOPKINS HOUSE PRESCHOOL ACADEMY 2014 SATISFACTION SURVEY

1	daughter	2/6/2014 12:42 AM
2	family member referral	2/5/2014 1:10 PM
3	Interaction with the ECLI staff while attending classes.	2/5/2014 2:07 AM
4	Miss Deborah	2/5/2014 12:46 AM
5	I needs to be advertised better. I just stumbles across it.	2/4/2014 10:38 AM

HOPKINS HOUSE PRESCHOOL ACADEMY 2014 SATISFACTION SURVEY

Q8 Which ONE of the following was MOST important to you in selecting the Hopkins House Preschool Academy for your child?

Answered: 135 Skipped: 2

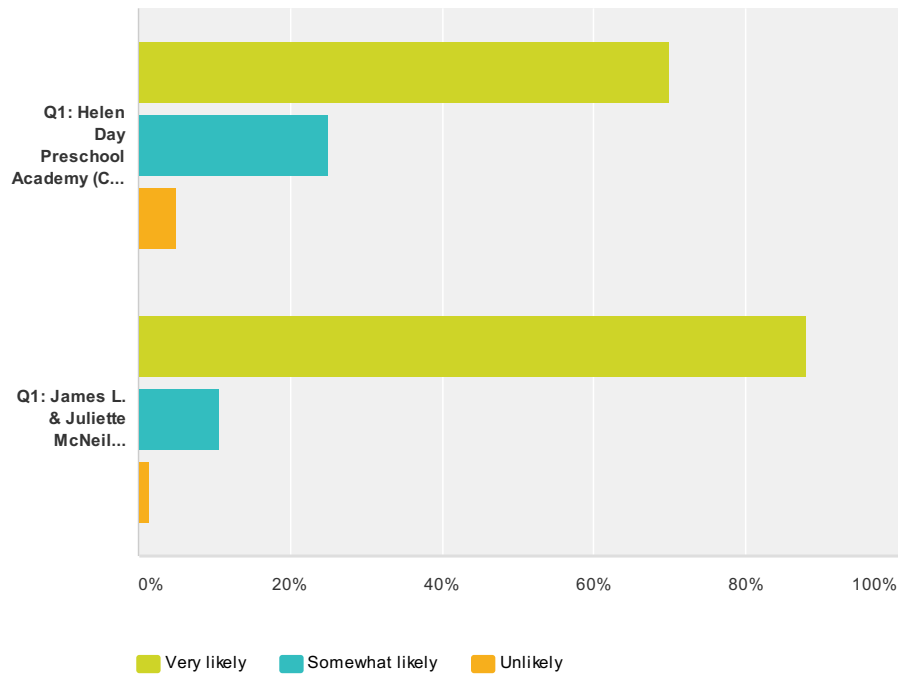


	Cost	Location	Hours of Operation	Reputation	NAEYC Accreditation	Appearance of facility	Friendliness of staff	Total
Q1: Helen Day Preschool Academy (City of Alexandria)	1.67% 1	30% 18	1.67% 1	40% 24	16.67% 10	1.67% 1	8.33% 5	60
Q1: James L. & Juliette McNeil Preschool Academy (Fairfax County)	1.33% 1	14.67% 11	1.33% 1	25.33% 19	25.33% 19	9.33% 7	22.67% 17	75
Total Respondents	2	29	2	43	29	8	22	135

HOPKINS HOUSE PRESCHOOL ACADEMY 2014 SATISFACTION SURVEY

Q9 Based on our performance, how likely are you to recommend Hopkins House in the future?

Answered: 135 Skipped: 2



	Very likely	Somewhat likely	Unlikely	Total
Q1: Helen Day Preschool Academy (City of Alexandria)	70% 42	25% 15	5% 3	60
Q1: James L. & Juliette McNeil Preschool Academy (Fairfax County)	88% 66	10.67% 8	1.33% 1	75
Total Respondents	108	23	4	135

HOPKINS HOUSE PRESCHOOL ACADEMY 2014 SATISFACTION SURVEY

Q10 If you have any suggestions regarding how we could improve the services we provide to you, please enter them in the box below.

Answered: 59 Skipped: 78

	If you have any suggestions regarding how we could improve the services we provide to you, please enter them in the box below.	Total
Q1: Helen Day Preschool Academy (City of Alexandria)	100% 31	31
Q1: James L. & Juliette McNeil Preschool Academy (Fairfax County)	100% 28	28
Total Respondents	59	59

#	Q1: Helen Day Preschool Academy (City of Alexandria)	Date
1	Recommend that Hopkins House better explain their inclement weather policy. Most daycares align their closing with the public school system. Hopkins House's method to determine closing is not well understood by the parents. Also recommend that the tuition policy associated with prolonged closures be better understood. Last week, the school was closed for 4 out of 5 days requiring parents to take off unpaid leave. While ensuring safety of the students and staff during hazardous weather is a priority the policies could be better explained to parents and tuition relief considered.	2/14/2014 2:44 PM
2	Love the warmth and enthusiasm of the teachers and staff at HH. With turnover in classroom, hope that teachers are being paid well and feel supported, and are leaving for other reasons.	2/13/2014 9:33 PM
3	The tuition cycle rates should be locked related to the information first provided to a patronage during first year of enrollment. Tuition has increased every year since enrollment; without seeing any type of benefit to the child nor the retention of college educated teachers. Lead admin staff are cold to Parent's that show genuine interest to the surroundings and well-being of their child. There should be better customer service from lead admin staff; honestly from all staff. Monthly or quarterly meetings should return for Parent participation or to provide open comments to address concern from the Parents. Those meetings used to exist and then they went away without any known reason.	2/13/2014 8:23 PM
4	Need to focus on retention of personnel. Too much turnover of teachers. The children need stability and consistently, and there are too many teachers getting hired, fired or leaving.	2/13/2014 4:24 PM
5	My only suggestion is to revise the policy that addresses the issues of school closings for whatever reason, due to the fact that many parents are having to take unpaid leave and still have to pay a full weeks tuition when the child is only there one or maybe two days.	2/12/2014 10:24 PM
6	- staff turnover is too high. in preschool class, losing Caroline Lewis and Lakesha English, both of whom were good teachers, suggests that there may be a management issue to address. I don't think they quit over money. I think it was something else - i understand that several other teachers have been fired. we notice this. can we please get some sort of explanation so that the rumor mill doesn't take over - thank you shelly for the hard work you do, we see it on a daily basis. i'm concerned that, if you are going to spend time in the classrooms, which is fine, that you have some help with management type duties. you don't have an endless supply of energy and i think hopkins house should look out for you - can there be a "fund" started to help teachers get reimbursed for personal funds they use? i think this may help with retention, give them support, and help us all. they might not get it all back, but i know my kid's teachers have put a lot of personal funds in when the school doesn't take care of expenses.	2/12/2014 7:33 PM
7	When we entered the Hopkins House in August, my daughter knew most of her upper and lowercase letters, letter sounds, colors, how to cut a straight line, her shapes and could count (using one-to-one correspondence) up to 15. She's in no way an advanced learner; she just enjoys numbers and patterns. We often thought she was on the verge of reading simple short vowel words/books this last summer but we didn't want to push it since we figured she would get that in PreK at the Hopkins House. Unfortunately, I don't feel she has made any growth in these areas at all. She comes home with the same things she did last year (we were in a different place for preschool 3), and she has actually lost a lot of her letter sounds (especially her short vowels)! When I ask her to tell me what letters are in a word, she simply responds, "We don't do that at school, Mama." I find this so sad. A part of me does start to question the curriculum when several of my friend's preK kids (who had no foundation at the beginning of the year and go to different places) are decoding easy short vowel words and identifying easy sight words (flash cards sent home). Additionally, she has few to no friends her own age. Normally, this wouldn't typically bother me however my daughter comes home telling me that none of her friends understand "her jokes" or asking me why she's the oldest in school. Though socially she has done well with the AIs Pals social curriculum, I had hoped the 4 year olds (soon to be 5) would be doing a few more academics (aka- learning very basic sight words, blending vc words, more phonetics or rhyming games) to prepare for Kindergarten. She comes home telling me that she's in a group with all 3 year olds. I have talked to her teachers about this and gently voiced my concerns. They assure me that my daughter's exactly where she needs to be and I shouldn't worry. Unfortunately, being a Kindergarten teacher myself, I know what she'll be expected to know at the beginning of the year. I have started to supplement at home after school using our own flash cards and phoneme games. I loved Hopkins House for daycare (we were here previously) and all the wonderfully friendly staff members. However, I probably would have looked elsewhere for prekindergarten knowing what I know now.	2/12/2014 2:33 PM
8	I feel the price increases annually have not demonstrated what is stated as the root cause of the increase. I have not noticed any upgrades in the facility and furthermore the retention of quality teachers did not occur. The recent gas leak closure the day after the issue should have been resolved in a better fashion. Lastly, information sharing from leadership is not forthcoming and somewhat suspect. The only good information we get is about fundraisers, which I can assure we will not be taking part of as the weekly charges take care of any disposable income we may have had on hand. In fact I find it insulting that I receive fundraising information. We support the classroom more than we should based on tuition costs and by no means should the teachers be responsible for classroom supplies; although, it seems like this is the case. Please get your act together and put more towards the children rather than your fundraising campaigns. We don't even get word if they are successful ergo useful.	2/12/2014 1:19 PM

HOPKINS HOUSE PRESCHOOL ACADEMY 2014 SATISFACTION SURVEY

9	Please provide greater opportunities for parents to weigh in on important and meaningful decisions made that affect their children directly.	2/12/2014 12:39 PM
10	Please improve the quality of the food-service contract. My child is served food that is not as healthy as it should be, and not what we would choose for him or even for ourselves; fried food, food with sugary toppings, fruit juice drinks, etc. I have raised this before and the response I get is, "It is USDA-approved." This is not a helpful reply. We have recognized bad menu choices, and whether USDA has approved them, they are still not things we would want our child to eat.	2/12/2014 11:28 AM
11	Your staff is your greatest resource-it isn't clear to me that leadership shares that sentiment.	2/12/2014 9:50 AM
12	I would like more information about staff turnover.	2/12/2014 8:37 AM
13	More frequent student performance reports.	2/12/2014 8:17 AM
14	The turnover among faculty is concerning, and more often than not we have really liked the teacher departing - wish more was being done to retain good faculty.	2/10/2014 11:02 AM
15	There appears to be a fairly high turn over of staff -- there have been several really high quality staff that have left. It would be good to know that HH is doing everything possible to retain these high quality employees.	2/10/2014 3:17 AM
16	We are very happy with Hopkins House - you provide a wonderful education and our child is very happy there. But we have two concerns: 1) There needs to be a better system with weather closings. Closure announcements should be made before 10pm the night before so we can make alternative plans before bed. And also, decisions to close should be more predictable -- perhaps tie to the federal govt. closing, or something. Right now its just a guessing game, and we don't hear until after we've woken up in the AM when its too late to get a babysitter. 2) The tuition increases are getting steep. There has been almost zero inflation since 2009, many parents haven't gotten raises in years, and yet tuition rises \$500-\$800 per year, every year. There comes a point where it becomes too much.	2/9/2014 9:06 PM
17	If possible, find a way to lessen the odor of soil diapers in the classrooms.	2/8/2014 10:43 AM
18	Staff need to be more aware of cleaning the restrooms thorly and staff paying close attention to children while taking trash out or playing in the sandbox because children intend to get sand in there hair or get there fingers mashed in the doors. Ps that is what happen to my child	2/7/2014 11:09 PM
19	By extending child care until 6:30 like other child care facilities	2/7/2014 6:34 AM
20	I appreciate the move to sending more news and notes about special events via e-mail. Thank you for that and please continue!	2/6/2014 7:49 PM
21	Hopkins House should follow a certain guideline for cancelling school due to snow and weather. HH doesn't seem to follow Federal Government nor City of Alexandria closures. Many parents need to take time off of work, which often leads to unpaid days, due to the amount of snow days. There have been days where the City of Alexandria was on a delay and the Fed Govnt was open, but HH was closed. This is extremely difficult to manage as a working parent.	2/6/2014 10:37 AM
22	I have been concerned this winter with all the closing. I understand that the safety of the children is very important but at the same time you are providing a service that I have to pay for regardless of your operating status. Additionally, as an employee at a school, we are required to make up snow days, which is not a policy that applied to Hopkins House. Therefore, I feel like since there is no repercussion for closing, Hopkins House does so very willingly. As a parent who does not have any family resources in the area who can take care of my child if Hopkins House closes, I find it very disappointing that Hopkins House has closed so many days this winter. I would suggest following the federal government closing schedule or having a more transparent system that parents can understand.	2/6/2014 10:22 AM
23	Communication about changes in staffing could be improved. On two separate occasions we have inquired about staff changes with management and did not receive a response.	2/6/2014 10:16 AM
24	It would be good for HH to have a more predictable policy regarding weather-related school closing. Probably, following the Federal Government would be prudent in this area as it serves so many working parents.	2/6/2014 10:02 AM
25	Take over the backyard of the house next door to create an outdoor play space.	2/6/2014 9:29 AM
26	I am very concerned about staff retention. I would like to see less turnover among teachers.	2/6/2014 8:00 AM
27	The amount of snow days have been very challenging this year, particularly when coupled with the Federal holidays and teacher days that you get off, but we do not.	2/6/2014 6:50 AM
28	I'd like more communication from the teachers, administrators, etc. Communication about classroom activities as well as decisions being made that affect our kids.	2/5/2014 10:04 PM
29	In the Junior-K Prep/ K-Prep, I would love for there to be more enrichment activities for the kids, i.e. weekly Spanish.	2/5/2014 7:21 PM
30	Think about recycle and reuse program on school's uniform. I'm pretty sure many parents wouldn't mind donating it to the school for prospective students, and pretty sure most parent wouldn't mind using recycle uniform for their kids. Its a way for parent to save money and for the school to raise some funds.	2/5/2014 1:39 PM
31	Extremely happy. Shelly and Bobbi have fantastic leadership. The teachers and staff are amazing. Only thing is maybe better communication with parents when teachers swap rooms or get a new certification, etc.	2/5/2014 1:16 PM
#	Q1: James L. & Juliette McNeil Preschool Academy (Fairfax County)	Date
1	Please clean the snow.....it gets so bad after snow days....My husband n I are proud of all the staff. Especially the kprep. I use to be nervous about kindergarten but not any more. Thumbs up for all the staff..... We couldn't have found a better place.....	2/11/2014 7:21 PM
2	I think to me everything is fine. The special on the tution will draw more families. The staff is super friendly. And we love the principals.	2/11/2014 7:13 PM
3	MENTAINING STAFF	2/9/2014 10:30 PM
4	More playground equipment	2/9/2014 6:49 PM
5	Better outside equipment!	2/9/2014 6:43 PM
6	Excellent rapport with principal!	2/9/2014 6:32 PM

HOPKINS HOUSE PRESCHOOL ACADEMY 2014 SATISFACTION SURVEY

7	WIPE KIDS' RUNNING/SNOTTY NOSES, please. It only takes 2 to 3 seconds - literally - but REDUCES CROSS-INFECTIONS and makes the kids appear attended to.	2/7/2014 11:54 PM
8	None you doing the best	2/7/2014 4:03 PM
9	None	2/6/2014 4:42 PM
10	No suggestions, I think the staff are doing a Excellent job!	2/6/2014 1:18 PM
11	keep this excellent service for the future.	2/6/2014 1:02 PM
12	Extremely satisfied with the service we have received thus far.	2/6/2014 12:42 AM
13	Why do you close for "weather" all the time? The weather has a not been that bad. Please don't close for minor weather issues. Why are you changing your hours? Now I am going to be late to work. Please don't change them. Why do people not sign there kids in and out using that finger print thing? Why isn't it enforced? You should get an enforcer....Big tough looking guy. Why do you let people park there cars in front of the building? I walk everyday from a parking spot like I'm not better then anyone else. You should paint the curb red and then you can give tickets or let the kids play police and give tickets. Why do you not have the military program anymore? Can you get that tured back on?	2/5/2014 11:18 PM
14	The weather closings have cause work issue for me. Felt like the center was closed on days it should not have been.	2/5/2014 11:08 PM
15	Its great so far....i cant wait for reaccreditation so that all the millitary children can come back.	2/5/2014 7:38 PM
16	None	2/5/2014 5:08 PM
17	I do not know how you can improve on the level of care our daughter receives. From the infant room to the toddler room our daughter has had such an amazing experience. The staff love and educate the children as if they were their own. We knew within five minutes of our visit that this was the place our daughter would attend. I thank God everyday for blessing our family with the staff of Hopkins House to care for our little angel.	2/5/2014 4:24 PM
18	re-looking at the items for snack for the children. I understand we want health, but someone really needs to see what these children are given. I do not know many 3 - 4 year olds that want fresh red and green peppers for a snack, or cauliflower for a snack!	2/5/2014 2:33 PM
19	keep parents informed on activities and enrichment programs going on at school daily and on regular basis	2/5/2014 1:13 PM
20	so far its wonderful.... I love all the teachers. Especially K-prep in McNeil. My daughter is very ready thanks to them.	2/5/2014 7:56 AM
21	Miss Bianca ,Deborah,Rebecca ,Anna ,Shante just to name a few are our child's role model and SUPER STARS.Our only concern is the food and the fact that there is no Kindergarten .	2/5/2014 1:04 AM
22	-Do not receive weekly progress reports. These would be great. -Pursue return of tuition assistance for military families ASAP.	2/4/2014 3:12 PM
23	free uniforms	2/4/2014 2:34 PM
24	The only thing I've ever been frustrated with is the fact that items seem to get lost there. However, I understand the focus should be on the children on no their things.	2/4/2014 2:23 PM
25	I think HH does a great job, and I've seen a variety of improvements over the 4+ years we've been using the academy. I especially feel Ms. Greta has done an outstanding job in the last 1-2 years. Overall, I'm pleased, but the one area I would like improved is information as to what my child is learning that I can build on at home. I have one child in the K-prep room, and I hear from her what she is learning and being taught, but if I could also get a monthly schedule or something that would allow me to reinforce the education she is getting to prepare for Kindergarten I think it would be great.	2/4/2014 1:57 PM
26	I would love to see classroom staff always using proper English when speaking to the children.	2/4/2014 1:34 PM
27	1. We are a military family and were extremely disappointed that the NAECY accreditation was lost as this impacted the military financial assistance we received. I personally don't think there is any excuse for loosing the accreditation. From my understanding the principal simply did not report concerns in the appropriate time period. I think this is unacceptable as the principal she be WELL FAMILIARIZED with appropriate reporting of child issues in the allotted time periods. Nevertheless, we chose to say at HH for 2 reasons: we love the teachers in our child's room and because we were offered a \$50 weekly discount. 2. I think the cost of Childcare/Preschool at HH is extremely high. It seems to be higher than other comparable centers. I think the overall cost of care should be reconsidered. I recognize that there is financial aid for low income families, but there are no financial incentives for middle income families. Thank you.	2/4/2014 11:29 AM
28	I am pleased with the Hopkins House. My one suggestion would be to maybe allow some type of make-up day (ie open during a holiday or a staff development day) when the academy is closed for multiple days due to inclement weather. Parents still pay the full tuition each week. I know that HH does not follow any local school district schedules for closings, but I think it would be courteous for us working parents. Thank you.	2/4/2014 10:55 AM